



Transportation Security Administration



TSA Pledge To Travelers

- ▶ We pledge to do everything we can to ensure that your flight is secure.
- ▶ We pledge to treat you with courtesy, dignity, and respect during the screening process.
- ▶ We pledge that if additional screening is required, we will communicate and explain each step of the additional screening process.
- ▶ We pledge to honor your request for a private screening at any time during the screening process.
- ▶ We pledge that if additional screening of your person is required, it will be provided by a screener of the same gender.
- ▶ We pledge to accept all feedback and to consider your input as a vital part of our effort to continually enhance the screening experience.
- ▶ We pledge to respond to your comments in a timely manner.